

Access to the Everyday Easy Read Report Difference North East 2026



This is an Easy Read report by
Difference North East.

Alt text: A booklet with the
title 'Report'.



Difference North East is a disabled
people's organisation.

Alt text: Four disabled
people
in front of a white screen.



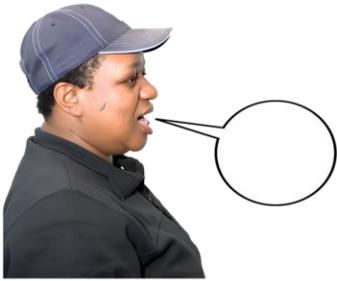
We work in the North East of England.

Alt text: Map of the United Kingdom highlighting the North East region.



Difference North East spoke to disabled people about their lives.

Alt text: A group of five people sitting and talking together.



This report explains what disabled people told us.

Alt text: A person talking.



People said they found it difficult to get around and visit places.

Alt text: Man in a wheelchair on a bus.



Many people found using buses and trains difficult. People said they couldn't find help when they needed it.

Alt text: People on a bus. A man looks annoyed. A woman is looking for help.



Lots of people didn't go out because they couldn't find a disabled toilet.

Alt text: An accessible toilet.



About half of the people said some new buildings were difficult to visit.

Alt text: A person in a wheelchair facing a building entrance that has a step.



Many people said they are not listened to or believed.

Alt text: Two people talking over

a person who is sat down.



Alt text: A woman talking to man and pointing her finger.

Many people found it difficult to get a job. They said they did not like it when people spoke to them differently.



Alt text: A man scratching his head while reading a booklet.

People said they found it difficult to get the information they needed.



Alt text: A stressed person

People said they did not know who to talk to when they had a problem.

on
the phone.



Alt text: A person looking
anxious and stressed.

Trying to find the right person to speak
to made people feel tired and
stressed.



Alt text: A man giving
thumbs
up with a green smiling face
icon beside him.

This is what people said would make
their lives better.

More disabled toilets.



Alt text: An accessible toilet.

Easier to use trains and buses.



Alt text: A Person in a wheelchair inside a bus.

Having enough money to spend.



Alt text: A man withdrawing cash from an ATM.

Being treated with more respect.



Alt text: Two people shaking hands.



Alt text: People holding megaphones and smiling.

Difference North East is always working to make lives better for disabled people.



Alt text: Laptop with the word

You can be part of this work by joining as a member.

<https://differencenortheast.org.uk/take-action/become-a-member/>

'click' on the screen.