



Difference
Changing perceptions of disability

Accessibility Statement

March 2025

Difference North East is committed to ensuring digital accessibility for people of all abilities.

We actively work to make our website as accessible and usable as possible, following best practices and standards to ensure an inclusive online experience for everyone.

Our Commitment

We aim to meet the highest level of accessibility standards and have developed this website in accordance with the **Web Content Accessibility Guidelines (WCAG) 2.1**, achieving **AAA compliance**.

This means that our website is designed to be:

Perceivable – Information and user interface components are presentable to users in ways they can perceive.

Operable – User interface components and navigation are operable by everyone.

Understandable – Information and the operation of the user interface is clear and straightforward.

Robust – Content can be interpreted reliably by a wide variety of user agents, including assistive technologies.

Accessibility Features

Some of the features that support accessibility on our site include:

High contrast text and background options

Keyboard-navigable menus and forms

Alt text for all meaningful images

Structured content with proper heading levels

Support for screen readers and other assistive technologies

Feedback and Contact

We welcome your feedback on the accessibility of the Difference North East website. If you encounter any accessibility barriers or have suggestions for improvement, please contact us:

Email: hello@difference-northeast.org.uk

We aim to respond to all accessibility feedback within 5 working days.

Registered Charity Number: 1170789

Accessibility Standard: WCAG 2.1 AAA Compliant

Last updated: 27 March 2025
